

## **ISfTeH Executive Secretariat**

### **Frederic Lievens - Profile**

Frederic is Project Manager at Lievens-Lanckman and Managing Director of Techni-Stat International (TSI), two Belgium based SME and family owned business that have over 40 years of experience and activity in the medical and healthcare industry. Lievens-Lanckman, together with its sister companies TSI (Belgium) and Akromed (France), are active in the manufacturing and distribution of a wide range of healthcare and rehab products throughout EMEA and select other markets around the world. As a result of this business activity, Lievens-Lanckman and TSI also developed some 20 years ago a working relationship as European coordinator for Medtrade, an American home healthcare conference and expo, produced by Emerald Expositions and endorsed by the American Association for Homecare, as well as the Healthcare Design Conference and Environments for Aging conference produced by Emerald Expositions.

Frederic became acquainted with several telemedicine applications and solutions in the late 1990s, was involved in the start-up of Med-e-Tel, the International eHealth, Telemedicine and Health ICT Forum and acts as international coordinator for this conference. He is a member and Executive Secretary of the International Society for Telemedicine & eHealth (ISfTeH), offering administrative and business development support to the association. The ISfTeH is a global network of national telemedicine/eHealth associations and institutions, and is the official organizer of the Med-e-Tel event.

Frederic served on the steering committee of a Belgian project (2005-2009) which aimed to support technological innovation in the homecare sector (home automation, assistive technology, telecare, telehealth), the so-called "care domotics" project. He was involved in a feasibility study (2010) for the creation of a Knowledge Center for Assistive Technology in Belgium, mapping local and international initiatives, projects and opportunities. Subsequently, he also chaired the user committee of another Belgian project (2010-2012) that set up a design guide for installation and use of health and assistive technology and home automation. This design guide provided practical information and assistance to a wide range of stakeholders who are involved in the use or installation of home automation ("domotics") technologies that aim to provide care and assistance at home for older people or people with disabilities. And he participated in the user committee of another Belgian project (2013-2014) on 'Assisted Living'. He currently still serves on the advisory board of CRETECS, an interdisciplinary Knowledge Center for Care Technology of VIVES Community College, Bruges, Belgium.

Frederic Lievens (through Lievens-Lanckman) was also a partner in TeleSCoPE, a European project co-funded under the EU Health Programme by the European Agency for Health and Consumers. The project developed a Telehealth Code of Practice for Europe and as such covered aspects of telehealth services' standardization and quality benchmarking for service regulation. Other partners in this initiative included the Health Design & Technology Institute at Coventry University, the Italian National Research Council, GE Healthcare and a range of other, user-facing organisations.

The TeleSCoPE project led to the creation of the Telehealth Quality Group (TQG), which is a network of telehealth service providers, and which manages and promotes the (now) International Code of Practice for Telehealth Services, an international standard and quality benchmark for telehealth service providers.

Frederic has a background in economics, management and marketing (MSc in Applied Economics from KU Leuven, Belgium).